

## **AAA Membership Terms & Conditions**

Please sign and fax back terms and condition to 04 268 2646/ 268 5525 or mail to P.O. Box 8084, Dubai.

### **A. GENERAL**

1. The AAA membership is valid for non-commercial motor vehicles less than 10 years old.
2. AAA membership will be activated after 48 hours and cannot be cancelled after activation nor the membership fee will be refunded
3. AAA services are unlimited for Blue Classic, Gold and Silver Card. Members who suffer an unnatural number of breakdowns are liable to have their membership cancelled.
4. None of AAA services will be provided more than once within 24 hours.
5. Inter city towing will be free of charge for Blue Classic and Silver Card members.
6. All towing services will be provided to the nearest garage or to the garage of member's choice within the city limits.
7. AAA membership covers the registered vehicle only irrespective of the driver, services will be provided to that vehicle only. No free service will be provided if the member drives a vehicle other than registered one.
8. The AAA membership, except the free and complimentary, is transferable to another vehicle. Any changes in the details of the registered vehicle must be notified in writing.
9. In case of a transfer of membership or the loss of membership card, the member will have to pay AED 50/-
10. For issuing a duplicate card and / or transfer charges apply.
11. Free off-road recovery will be provided for a maximum of 3 times per year to Blue Classic & Gold Card members whereas Silver members will be charged depending on the location
12. Off-road recovery from desert or beach is only provided during daylight and only if a breakdown happened during the normal course of driving. Vehicles participating in any desert event or rally are excluded. Further no coverage will be given if the breakdown is caused due to negligence, or an unskilled driver.
13. The time required to reach the customer for off-road recovery depends on the location and accessibility to the location of the vehicle.
14. AAA is responsible for the member's vehicle during the time it is in their custody.
15. Members are required at all times to display the provided AAA sticker on the inside of the rear windscreen.
16. Members are requested to route calls through our hotline 800 4 900 only. The service will be rejected in case members are not able to provide the membership number. The membership card on demand to be shown to the authorized service personnel.
17. AAA has the right to reject services if it comes to their knowledge that registered vehicle had a breakdown before activating of the membership. In no case will the membership fee be reimbursed.
18. Any Clause or part thereof of this terms and conditions can be changed/modified/deleted/added at the sole discretion of AAA management.
19. In case of breakdown or accident, only a single location towing shall be provided. No towing service shall be provided from workshop to workshop

## **B FREE VEHICLE REGISTRATION SERVICE**

1. Free vehicle registration renewal service will be provided to Blue Classic & Gold Card members only whereas Silver Card members are required to pay AAA's prevailing charge.
2. In order to avail the free vehicle registration renewal service, the member must provide the document and information required by AAA to register the vehicle. The customer is also responsible for settlement of all traffic fines and other Traffic Department charges.
3. AAA will collect the vehicle, key and requisite document for the vehicle registration renewal from the member at the single location as manually agreed. Vehicle must be proper working condition and contain sufficient fuel.
4. The vehicle registration renewal service is applicable for a single attempt to renew registration of the vehicle. If the registration is not renewed for any reason whatsoever (whether due to unsatisfactory condition of the vehicle, improper documentation or otherwise), AAA is not obligated to resubmit the vehicle, unless the member pays the additional service charge.
5. The vehicle registration renewal service does not apply to export, re-registration, sale or transfer of vehicles, nor does it apply to commercial vehicles or motor cycle. In such instances, AAA may agree to provide the Service subject to payment of its prevailing charges.

**I have read, understood and fully accepted the above terms and conditions.**

Membership No: \_\_\_\_\_ Vehicle Type/Model \_\_\_\_\_ Reg. No: \_\_\_\_\_

Member's Name: \_\_\_\_\_ Mobile No: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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